

P C Ambulance 1 Service Terms & Conditions

Limited Warranty

Labor is warranted for 90 days from installation. This warranty does not cover software, software configuration, virus detection/removal, plastic parts or laptop batteries. After 90 days additional labor Fees apply.

Parts are warranted for 30 days from installation. If a part is found defective within 30 days it will be replaced free of charge and free of labor charge. After 30 days, parts still covered under manufactures warranty up until one (1) year the manufacturer should be contacted directly. This warranty does not cover software, software configuration, virus detection/removal, plastic parts or laptop batteries. New used reconditioned or remanufactured parts may be used in repairs. All warranties still apply to new used reconditioned or re-manufactured parts.

Data Loss

Requested repair and/or installation service may cause partial or complete data and/or software program loss from equipment. Clients/customers must maintain backups and assume all responsibility for restoring any lost data or software programs. P C Ambulance 1 is not responsible for any software program loss, data loss or restoration of programs or data.

Data Backup & Restore

P C Ambulance 1 will attempt to backup and restore data from and to equipment at owners request only. P C Ambulance 1 does not guarantee all or any data will be backed up, saved or restored from and to equipment. A fee of \$10.00 per 1 gigabyte of data will be added to the total bill for computer/equipment services.

Availability of Service

While we try to complete service as quickly as possible, we are not responsible for delays caused by factors beyond our control, including but not limited to manufacturer's delays, shipping, or acts of God.

Abandon Equipment

P C Ambulance 1 will allow up to 30 days for pickup or delivery of equipment that has been diagnose, fixed or refused of service. A call, Text, Email or Fax will be placed to owner of equipment for pick up or delivery. Equipment left after 30 days from call, Text, Email or Fax date becomes the property of P C Ambulance 1 and may be sold to cover the cost of any repair or other fees.

Loaner Computers

Loaner computers are for customers/clients who have purchased or are in the process of purchasing a computer from P C Ambulance 1. Loaner computers are not given while a repair is being made to a customer/client computer, unless agreed on before repairs have started and full payment for all repairs have been paid. Loaner computers are not to be modified in any way unless discussed and agreed on by a P C Ambulance 1 representative. Under no circumstances should a loaner computer case be opened to add or remove any hardware components or parts. P C Ambulance 1 is not responsible for any data loss, program loss, viruses or spyware while using a loaner computer. Customers/clients are responsible for saving and backing up all personal data and or software.

This is a legal contract. Releasing or Giving Equipment for repair or making payment/deposits to P C Ambulance 1 acknowledges that you understand that it is a contract and acknowledge that you have had the opportunity to read and agree to the Terms & Conditions set forth herein.